



Dear Business/Travel Partner,

In view of the evolving situation around Iran and the Middle East, IndiGo continues to observe developments with utmost attentiveness. We understand that this period may feel uncertain, and we want to reassure you that every decision is being taken with care and prudence.

In view of the prevailing situation, the temporary suspension of select international flights operating through Middle East airspace has been extended until **07th March 2026, 2359 hrs IST**. This precautionary step is being taken to ensure the highest levels of safety for our customers and crew. We understand that these changes may disrupt travel plans, and we remain committed to supporting all impacted customers.

Eligibility for Waivers

This advisory applies to **PNRs originally scheduled for travel up to 07th March 2026, ticketed on or before 28th February 2026.**

Please refer to the list of cancelled flights on our website [Flight](#)

Cancellations Schedule for IndiGo's Domestic & International Flights
available on IndiGo's website.

Re-accommodation Options

Customers may choose an **alternate flight option for travel up to 31st March 2026 at no additional cost.**

If a customer wishes to **reschedule their travel beyond 31st March 2026**, the **fare difference will be applicable**, though the **change fee will be waived.**

Customers who prefer not to travel may opt for a **full refund** via [Plan B](#).
IndiGo truly appreciates your patience and understanding while they navigate the situation closely and ensure safe operations. Our teams remain available to assist you with any support required.

Regards

IndiGo – Sales Team Benelux

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Important announcement

Dear Travel Partner,

As per the circular issued by the Ministry of Home Affairs (MHA), it is mandatory to capture passport details and nationality of foreign nationals booking tickets for domestic travel within India.

With immediate effect, please ensure the following details are captured at the time of booking:

1. Name (as per Passport/Travel Document)*
2. Gender
3. Date of Birth (as per Passport/Travel Document)
4. Passport/Travel Document Number*

5. Nationality*
6. Travel details*
7. Address in India (including hotel details, if applicable)
8. Mobile/Telephone number in India

*Mandatory fields

The information collected may be shared with the Bureau of Immigration under the Ministry of Home Affairs, India, as and when required.

Kindly implement the above on priority to ensure compliance.

For any clarifications, please connect with your IndiGo Account Manager.

Thank you for your continued support.

Warm Regards,
IndiGo Sales Team

Simply email your request to our sales team at indigo.benelux@aviareps.com and receive our best offer today.

For questions, do not hesitate to contact us!

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IndiGo

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Don't wish to hear from us in the future anymore?