

Dear trade partner, Regional Flight Disruption



Regional airspace closures continue to impact Etihad Airways' operations, and all flights to and from Abu Dhabi are suspended until 14:00 UAE time on Monday 2 March.

The flight status page on [etihad.com](https://www.etihad.com) may temporarily display original scheduled timings. Updated departure and arrival times will be reflected as soon as they are confirmed.

Etihad continues to work in close coordination with the relevant authorities and will resume normal operations as soon as conditions permit.

The safety of Etihad's guests and staff is our highest priority. We apologise for the inconvenience and appreciate your understanding.

Etihad Airways offers the following options for guests impacted by the Middle East situation. This applies to commercial EY tickets (607) issued on/before 28-Feb-2026.

Conditions:

- Flights to/from all network
- Tickets issued on/before 28-Feb-2026
- Original travel dates on/before 07-Mar-26

Rebooking:

For cancelled flights:

- Standard schedule change policy applies with rebooking permitted till 18-Mar-26

For non-cancelled flights - travel on/before 07-Mar-26:

- Rebooking permitted free of charge on lowest available RBD in same cabin
- Rebooking up to 18-Mar-26 on EY ops EY or as per flights details originally booked
- If TLV is the destination, rerouting permitted to ATH / AMM on EY ops EY
- Change fees, no-show fees, and service charges are waived
- Ticket re-issue must be completed on/before 07-Mar-26
- For all other scenarios, fare rules apply

Refund:

For cancelled flights:

- Standard schedule change applies

For non-cancelled flights:

- For travel on/before 07-Mar-26:
 - For unused tickets - full refund permitted
 - For partially used tickets - permitted on prorated basis
 - All penalties and service charges waived
- For travel on/after 08-Mar-26: fare rules apply

The PNR must be updated with the remark "**CW005-2026 Middle East situation**"

For the latest information and any updates check etihadhub.com.

Kind regards,

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