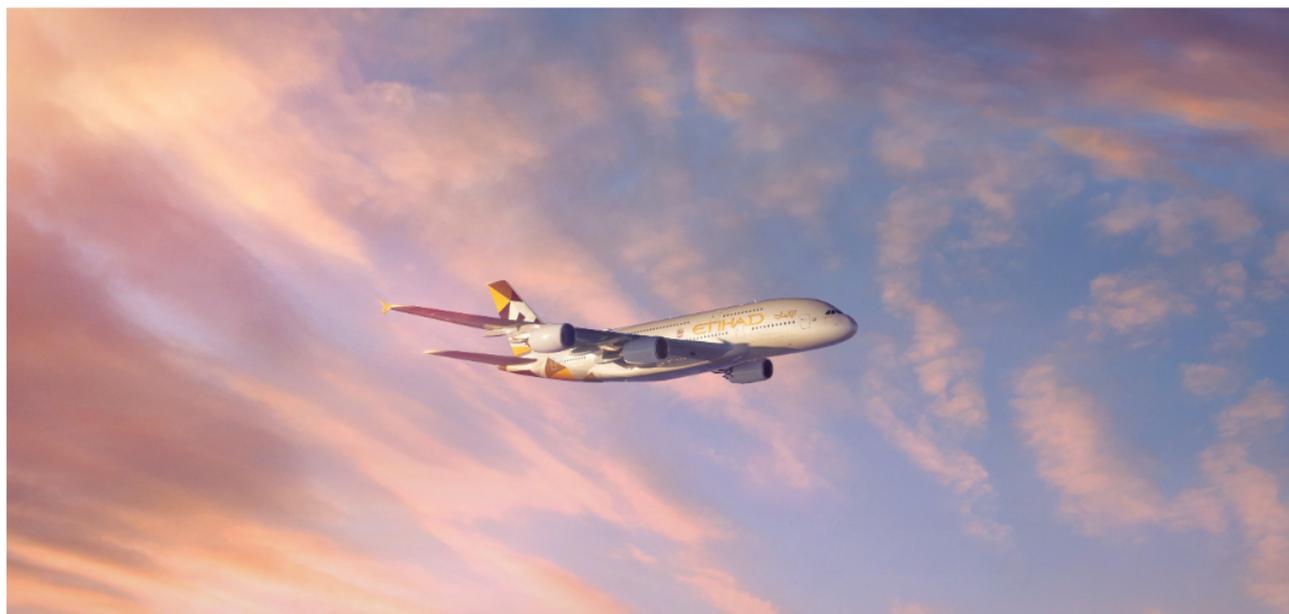


Dear trade partner,



We're pleased to let you know we are expanding our limited commercial flight schedule from 13-31 March 2026, which will operate between Abu Dhabi and a number of key destinations.

We are accommodating guests with previous bookings on these flights as soon as possible. Tickets are also available for sale on [etihad.com](https://www.etihad.com).

The decision to operate a limited flight schedule has been taken in coordination with relevant authorities following extensive safety and security assessments. Etihad continues to monitor the situation closely and will only operate flights once all safety criteria are met.

We encourage you to check the **Etihad Hub** and **etihad.com** for the most up to date information.

The following destinations are scheduled to operate to and from **Abu Dhabi between 13 March and 31 March:**

- Addis Ababa
- Ahmedabad
- Al Qassim
- Amman
- Amsterdam
- Athens
- Atlanta
- Geneva
- Hanoi
- Hong Kong
- Hyderabad
- Islamabad
- Istanbul
- Jaipur
- Moscow (Sheremetyevo)
- Mumbai
- Munich
- Nairobi
- New York (JFK)
- Osaka

- Bahrain
- Bali
- Bangkok
- Barcelona
- Beijing
- Beirut
- Bengaluru
- Boston
- Brussels
- Cairo
- Casablanca
- Charlotte
- Chennai
- Chiang Mai
- Chicago
- Colombo
- Copenhagen
- Damascus
- Delhi
- Doha
- Dublin
- Dusseldorf
- Frankfurt
- Jakarta
- Jeddah
- Kabul
- Karachi
- Kazan
- Kochi
- Kolkata
- Kozhikode
- Krabi
- Kuala Lumpur
- Kuwait City
- Lahore
- Lisbon
- London  
(Heathrow)
- Madrid
- Malé
- Manchester
- Manila
- Medan
- Medina
- Melbourne
- Milan (Malpensa)
- Paris
- Peshawar
- Phnom Penh
- Phuket
- Prague
- Riyadh
- Rome
- Seoul (Incheon)
- Seychelles
- Singapore
- Sochi
- St Petersburg
- Sydney
- Taipei
- Thiruvananthapuram
- Tokyo
- Toronto
- Tunis
- Vienna
- Warsaw
- Washington DC
- Zurich

*\*All services remain subject to operational approvals and may be adjusted depending on regional airspace conditions. Not all destinations operate daily.*

All other scheduled commercial services to and from Abu Dhabi remain suspended.

Please advise your guests to:

- Check their flight status at [etihad.com](https://www.etihad.com) before travelling to the airport.
- Ensure their contact details are up to date in their booking by visiting [etihad.com/manage](https://www.etihad.com/manage)
- Guests holding Etihad tickets issued on or before 28 February 2026, with original travel dates from 28 February to 31 March 2026, may rebook free of charge onto Etihad-operated flights up to 15 May 2026 at [etihad.com/manage](https://www.etihad.com/manage). Rebooking to flights after 15 May 2026 may incur an applicable charge.
- Guests holding Etihad tickets issued on or before 28 February

2026, with original travel dates from 28 February to 31 March 2026, may also request a refund through [etihad.com/manage](https://etihad.com/manage) or [etihad.com/en/help/refund-form](https://etihad.com/en/help/refund-form)

- Online check-in is unavailable until 21 March. We kindly ask that you advise your guests to arrive at the airport with additional time to allow for airport check-in.

We are currently experiencing a high volume of calls and appreciate your patience as it may take longer than usual for calls to be answered.

Safety remains our absolute priority, and services will operate only once all safety criteria are met.

Should you require additional assistance, please contact your Etihad account manager or trade support team.

We would like to thank you for the care and attention you are providing to our mutual customers at this time. We appreciate your continued partnership and cooperation.

Kind regards,  
**Etihad**

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