

Dear trade partner,
Flexible changes for bookings



Etihad Airways offers flexibility on booking changes for tickets booked and **purchased on/after 06 March 2026** for travel **on/before 31 March 2027**.

Policy overview:

- Applies to tickets issued on or after 06 March 2026
- Valid for travel from 06 March 2026 through 31 March 2027
- Date change fees are waived for the first change
- No-show and refund fees continue to apply
- Fare differences apply

FAQS

1. Who qualifies under this policy?

The policy applies to guests holding tickets **issued on or after 06 March 2026** for travel scheduled **between 06 March 2026 and 31 March 2027**.

2. What changes are covered?

Eligible tickets are permitted a one-time date change with fees waived.

3. Are guests required to pay anything when changing travel dates?

While the change fee is waived, guests may still be required to pay a fare difference where applicable

4. Do no-show penalties apply?

Yes. No-show fees continue to apply.

5. Does the policy apply to all fare brands?

Yes, the waiver applies to all cabins and public fare brands

6. Does this apply to codeshare or interline flights?

The waiver applies when the ticket is issued on EY fares and stock.

7. Can guests change their origin or destination?

Changes to origin or destination are allowed only where fare rules permit. Fare differences and any applicable taxes will apply.

8. What if the original booking class is not available?

If the original class is unavailable on the new date, the ticket can be rebooked for the next available class, but fare differences will apply.

9. Are upgrades allowed?

Yes, guests may upgrade to a higher cabin by paying the fare difference / upgrade fee.

10. Do seat purchases and ancillaries transfer to the new flight?

Paid ancillaries can be transferred if the same product is available on the new flight.

11. Does the one free of charge change apply to redemptions or groups tickets?

No, this does not apply for groups and redemptions tickets.

12. Can Basic brand be re-issued to higher brands?

One free of charge change applies to Basic brand. Basic brand can be re-issued only to Basic brand.

For the latest information and any updates check [Etihad Hub](#).

Kind regards,
Etihad

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