



23 MARCH 2026

Rebooking Policy due to Regional Airspace closures

UPDATE 11

Dear Trade Partner,

We would like to share the latest updates regarding our current flight operations, along with important information to support impacted customers.

Latest updates and important information

- Itineraries with travel between 28 February 2026 and 15 April 2026

[The Disruption Handling Policy remains](#) in place for affected itineraries with travel between 28 February 2026 and 15 April 2026, allowing free rebooking and rerouting for travel up to 31 May 2026.

Re-protection on OAL is now only permitted for affected itineraries within 72 hours of departure, and only as a last resort after all other re-accommodation options have been exhausted.

- Procedure for cancelled flights between 16 April 2026 and 30 April 2026

A separate handling process applies to customers booked on cancelled flights between 16 April 2026 and 30 April 2026. Click [here](#) for the detailed EK Planned Schedule Change Policy.

For cancelled flights between 16 April 2026 and 30 April 2026, OAL re-protection will not be permitted.

- **Flight Status**

Customers are urged to check their [flight status](#) before heading to the airport, even after check-in, to ensure their flight is operating

Please ensure you refer to the latest [Disruption Handling Policy](#), on the Emirates Partners Portal, which outlines the applicable procedures and guidelines for handling affected bookings.

Please note:

- Ensure to update customer's contact details in the PNR.
- In case of rebooking a customer onto a new flight, please ensure that all SSRs are reinstated.

Contact

For any other questions, please do not hesitate to contact our local sales team at:

Individual bookings

Email: sales.nl@emirates.com

Group bookings

Email: groups.nl@emirates.com

Emirates Gateway/Emirates Booking Portal

email: emiratesgateway@emirates.com / emiratesbookingportal@emirates.com

Phone +971 600504504 UAE - toll free

Phone +44 20334188444

Thank you for your understanding and cooperation. The safety and security of our passengers and crew remain our highest priority.

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