



Dear Erik Van Markus,

Following disruption due to events in the Middle East, we've added additional flights between London and Singapore and Bangkok next week to further support our mutual customers.

These flights are now available in the GDS and NDC, and you can rebook affected customers onto them directly using your normal reissue processes. Customers booked through another airline should follow that carrier's procedures for rebooking.

We're keeping our schedule under constant review and are offering customers impacted by the disruption a range of options.

Additional flight capacity is as follows:

- London Heathrow to Singapore – 16 and 18 March
- Singapore to London Heathrow – 17 and 19 March
- London Heathrow to Bangkok – 19 March
- Bangkok to London Heathrow – 20 March

Thank you for supporting our mutual customers throughout this time.

Kind regards,  
British Airways



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## Important notes

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