



Dear Erik Van Markus,

We remain unable to operate flights from Abu Dhabi, Amman, Bahrain, Doha, Dubai and Tel Aviv.

We have scheduled further flights from Oman (Muscat) to London Heathrow departing at 02:30 local time on **9, 10, 11 and 12 March**.

If your customers wish to travel on one of these flights, please contact us via our dedicated phone line on +44 203 467 3854 - where we are available to support indirect customers and agents in booking on to these flights.

Our teams will also be getting in touch with BA customers directly via email.

We are constantly reviewing the situation and will continue to do everything we can to support our customers and colleagues in the region and remain in regular contact with them.

Please advise your customers to continue to follow the [latest safety advice](#) from local authorities and the UK Foreign Office.

Please find our latest policies on our BA Travel Partner Connect site:

[Middle East Refunds Policy](#)

[DXB/AUH/BAH/AMM & DOH book away policy](#)

[TLV Situation Update](#)

Once again, thank you for your patience while we work through this ever-changing situation.

Kind regards,
British Airways



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