

Dear Trade Partner,

A new standard of service for
Etihad's most exclusive guests



Etihad is pleased to introduce enhanced benefits for guests travelling in The Residence or on a First Deluxe fare, including GuestSeat First Deluxe. This seamless experience is available on bookings made from **29 May onwards**, aligning with the launch of fare types.

Guests can look forward to the following premium services:

- Etihad Home Check-in (available in Abu Dhabi)
- Etihad Land & Leave (available in Abu Dhabi)
- Etihad Global Chauffeur (available in Abu Dhabi and worldwide)
- Etihad Meet & Assist (available worldwide)
- Etihad Concierge (available 24/7 to assist with travel arrangements)

Benefits apply on routes featuring First and/or The Residence cabins (Abu Dhabi, Geneva, London, New York, Paris, Phuket, Singapore and Toronto). For mixed-class itineraries, benefits apply only to First Deluxe and The Residence segments.

Learn more about [Etihad's Enhanced First & Residence Experience](#).

For The Residence bookings, guests should continue to book a First ticket and upgrade via the contact centre. Our VIP Desk will continue to support with additional services required.

We appreciate your partnership and look forward to delivering outstanding experiences together.

Kind regards,
Etihad

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