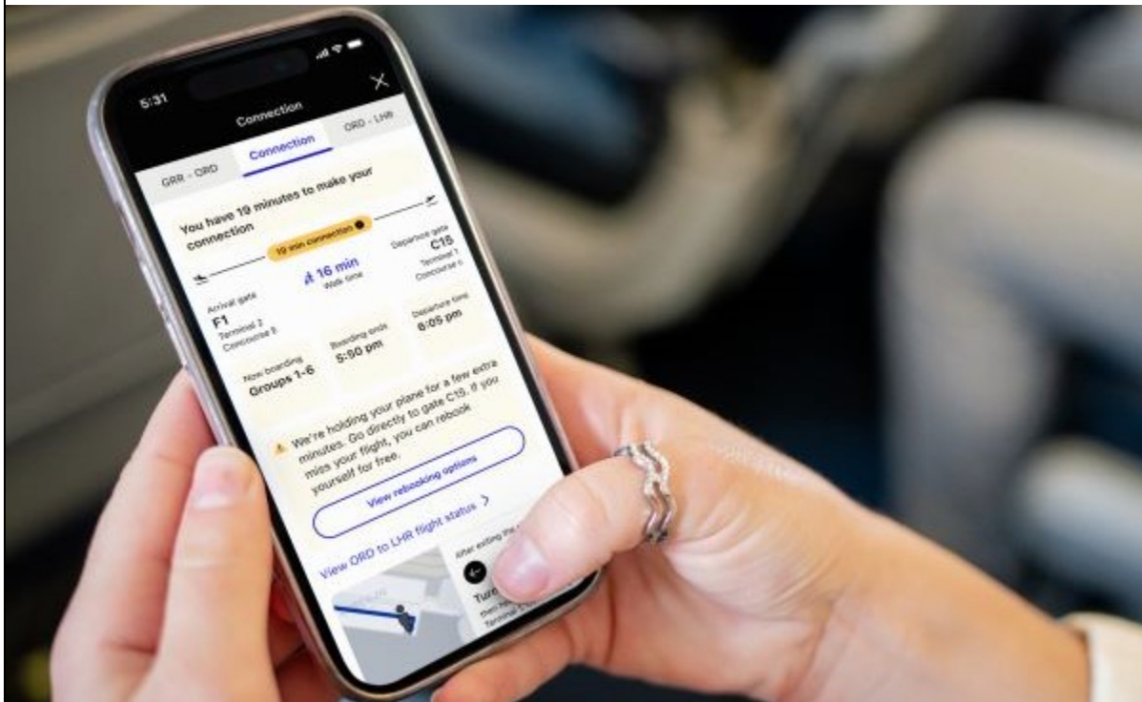




New personalized features for summer travel



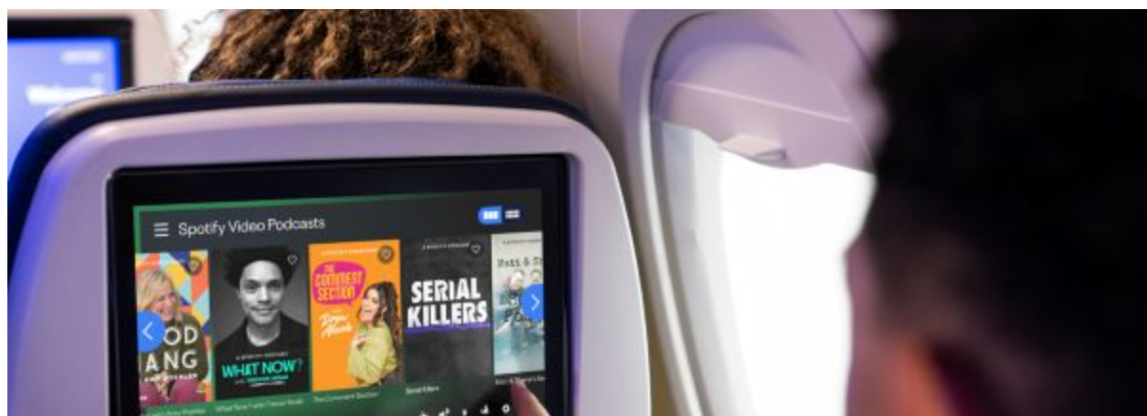
United app gives more information about a connecting flight

United Airlines has recently rolled out new features in its mobile app to enhance the connecting flight experience, particularly for travelers at hub airports. These new features include:

- Personalized turn-by-turn directions to connecting gates
- Real-time flight status updates
- Tips for longer layovers
- Heads up if United is able to hold the plane for customers with extra-tight connection

The updates are an extension of airline's ConnectionSaver back-end technology and are aimed at reducing stress, offering an even smoother and more convenient travel experience, and providing more transparent information to passengers.

[Learn more](#)





Spotify: Coming to a seatback near you!

United has partnered with Spotify to elevate the inflight entertainment experience for its passengers. Travelers can now enjoy curated playlists, exclusive content and personalized audio experiences:

- Extensive library of music, podcasts and audiobooks
- Content will be available on more than 130,000 seatback screens across the fleet and appear as a new category - "Spotify"
- On Starlink-equipped aircraft, customers can stream Spotify content on their personal devices from gate-to-gate without interruption by logging into their MileagePlusSM account and accepting the terms and conditions for using Starlink

[Learn more](#)



United debuts new dining room at PolarisSM lounge in Newark

United has opened a newly expanded dining room at its United Polaris Lounge in Newark. The redesigned space, part of the 2,790m² lounge, increases capacity by 10% and offers a variety of a la carte dining options with views of New York City skyline.

- **More seating:** Adds nearly 60 seats and provides options for solo travelers and groups
- **A la carte dining:** Made-to-order meals from a curated menu, from Lump Crab Cakes to savory Polaris Signature Burger for lunch or dinner
- **Signature cocktails:** Guests can also enjoy a selection of cocktails, including

the Polaris Star and the Classic Red Snapper Bloody Mary

- **Skyline views:** The dining room is located within the Polaris lounge and offers views of the New York City skyline.

The expansion is part of United's effort to enhance the pre-flight experience for business class travelers on long-haul flights. The dining room is open daily from 5 a.m. to 10 p.m. (local time).

Wine and dine at Newark



United PolarisSM lounge reopened in Chicago

United opened its renovated and expanded Polaris lounge at Chicago O'Hare International Airport, now with 50% more space and new amenities.

- **Expanded space:** Almost 2.323m² of lounge space with more than 350 seats for travelers, six additional restrooms and semi-private spaces for relaxation and work
- **New features:** Only U.S. airline with two full-service bars in a business lounge (including a new speakeasy with premium drinks)
- **Design and Décor:** Designed to reflect Chicago-inspired elements and features Craft & Barrel dinnerware and decor
- **Dining:** a 50-seat dining room offers a three-course lunch and dinner menu
- **Access:** the lounge is exclusively for United Polaris business class passengers and those flying in premium cabins on Star Alliance partner airlines

The lounge, located in Terminal 1 near gate C18, is open daily from 7 a.m. to 9 p.m. (local time).

Learn more



Agency Reminders

Family seating

Family seating allows children under 12-years old to sit next to an adult or someone at least 15-years old (in the same reservation as availability allows) at no extra costs. The policy applies to economy tickets, including Basic Economy.

Traveling with Children

United For Business
United Jetstream

United Airlines, Inc. | Evert van de Beekstraat 1-28, The Base A, 1118 CL Schiphol Airport | The Netherlands
Reservations 020 346 93 81 | Groups 020 200 80 15 | MileagePlus: 020 346 93 82

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